

# **DISCLOSURE INFORMATION (1)**

#### **Licensing Information**

BDI Insurance Brokers Limited (FSP1000624), trading as Coversure (BDI) is a Financial Advice Provider (FAP) and is named as an Authorised Body to provide a financial advice service under the FAP Licence held by PSC Connect NZ Ltd.

PSC Connect NZ Ltd (PSCCNZ) (FSP331526) is the Transitional licence holder, as approved by the Financial Markets Authority (FMA).

There are no special licence conditions imposed.

#### Nature and Scope of the Advice

BDI provides advice to clients about General Insurance and our Financial Advisers provide financial advice in relation to these financial advice products.

We will not provide advice on Life and Health Insurance, Investments, Kiwisaver, Medical Insurance or Mortgages, so you will need to consult a specialist if you would like advice on those products. We can refer a specialist to contact you if you require.

BDI can provide financial advice on a variety of products from a wide range of New Zealand based and overseas providers and includes but is not limited to:

Financial Advice Products	Provide	ers
Business Insurance	AIG	Mecon
Property	Allianz	Nautical Marine
Business Interruption	Ando	NM Insurance
Commercial Vehicles	Berkshire Hathaway	Protecsure
Marine	Certain Underwriters at Lloyd's	QBE
Trade Credit	Chubb	Sage
Travel	Classic Cover	Rosser
Liability	Club Auto	Salt Marine
Engineering/Contract Works	Concordia	Star Insurance
Event Cancellation	Covermore	Sunderland Marine
Forestry	Delta	TAI
Mobile Plant	Dual	TLC Insurance
House	Euler Hermes	UAA
Contents	Event Cover	Vero
Private Motor Vehicles	IAG (NZI, Lumley)	Zurich
Boat Insurance		

We are not aware of any material limitations or restrictions on the scope of financial advice service we provide. If these are identified, we will disclose them to you.

## How We Get Paid

We earn our income from either a fee or commissions earned from providers or a combination of both.

#### Fees and Expenses

Should you proceed with our financial advice and we arrange insurance for you, then a fee <u>may</u> be charged.



This fee will be based on the amount of work and time required to provide and implement our advice and will be shown on your invoice.

If we arrange insurance for you and you cancel it part way through the insurance period, we <u>may</u> keep some or all of that fee.

We may charge a fee for making adjustments to your insurance during the insurance period. This fee will show on your invoice.

PSCCNZ retain a percentage of this fee for a range of professional services they provide to BDI.

Sometimes other fees are charged that do not relate to the financial advice such as credit card fees. If so, we will advise you of this in our recommendation.

#### Conflicts of Interest and Incentives

When we arrange insurance for you, the provider(s) <u>may</u> pay us a commission. The amount of the commission varies between providers and products and is based on a percentage of the Company Premium and Natural Disaster premium (if applicable).

If we arrange insurance for you and you cancel it part way through the insurance period, we <u>may</u> keep some or all of the commission from any refund due to you.

PSCCNZ retain a percentage of this commission for a range of professional services they provide to BDI.

If a person or entity has referred you to us, we <u>may</u> pay them a percentage of the commission and/or fees we receive for their referral.

A financial adviser may have a conflict of interest in circumstances where financial advice has been provided to two clients who later have a dispute. If this occurs the financial adviser will disclose the conflict of interest to you and refer one client to another financial adviser for advice and assistance.

To ensure that our Financial Advisers prioritise your interests above their own, we follow an advice process that ensures our recommendations are made on the basis of the information you have provided and your unique circumstances.

We maintain a register of conflicts of interest, of gifts and any other incentives we may receive.

If we believe there is a conflict of interest – real or perceived – we will discuss this with you.

PSCCNZ and BDI also undertake annual internal reviews to ensure compliance with these statements.

## **Premium Funding**

Premium funding enables you to pay the insurance premium by instalments, rather than make a lump sum payment.

Premium funding companies charge interest and they take a power of attorney over your insurance policy. This means they have the ability to cancel your insurance policy if you fail to pay an instalment.

If you enter into a premium funding arrangement, the premium funding company will pay BDI a commission as a percentage of the amount they fund. We share some of this commission with PSCCNZ for the services they provide.

We will disclose the amount of this when we know the scope and nature of the advice you need and whether you want to pay by instalments.



# **Complaints Handling & Dispute Resolution**

Please refer to our Internal Complaints Process that can be found here.

# **Duties Information**

BDI, PSCCNZ and anyone who gives financial advice on their behalf have duties under the Financial Markets Conduct Act 2013 relating to the way that we give advice.

We are required to:

- give priority to your interests by taking all reasonable steps to make sure our advice isn't materially influenced by our own interests;
- exercise care, diligence and skill in providing you with advice;
- meet standards of competence, knowledge and skill as set by the Code of Professional Conduct for Financial Advice Services. These are designed to make sure that we have the expertise needed to provide you with advice.
- meet standards of ethical behaviour, conduct and client care set by the Code of Professional Conduct for Financial Advice Services. These are designed to make sure we treat you as we should and give you suitable advice.

This is only a summary of the duties that we have. More information is available by contacting us, or by visiting the FMA website <u>here</u>.

## **Identifying Information**

BDI Insurance Brokers Limited (FSP1000624), trading as Coversure is a Financial Advice Provider (FAP).

Our contact details are:

Phone: 022 468 0967

Email:	coverme@coversure.co.nz	
Address:	4/9 Sharkey Street, Manukau,	
	Auckland 2014	

Brent Denny (FSP640809) is a Financial Adviser of BDI Insurance and his contact details are:

Phone:	022 468 0967
Email:	brent@coversure.co.nz



# GLOSSARY

Authorised Body	is an entity named on a financial advice provider's licence
	that can provide the licensed service without needing its own
	licence. Authorised Bodies must register on the Financial
	Service Providers Register as a financial advice provider.
Financial Advice	a recommendation or an opinion about buying or selling
	financial advice products
Financial Advice	a business or individual who provides a financial advice
Provider	service.
Financial Advice Service	engages one or more individuals to give financial advice on
	their behalf or provides financial advice on their own account.
Financial Adviser	is an individual registered on the Financial Service Providers
	Register to provide a financial advice service, who is not a
	financial advice provider.
Financial Markets	is the New Zealand government agency responsible for
Authority (FMA)	enforcing securities, financial reporting and company law as
	they apply to financial services and securities markets.
Financial Service	FSP refers to Financial Service Provider a person who
Provider	provides or offers to provide a financial service (as per the
	FSP Act)
Financial Service	a searchable register of people, businesses and
Providers Register	organisations that provide financial services in New Zealand.
(FSPR)	The register contains key information about FSPs including
	the financial services they provide, any relevant licences they
	hold and the dispute resolution scheme they belong to.
Transitional Licence	approved by the FMA and must be held with effect from 15 <sup>th</sup>
	March 2021 by a financial advice provider providing advice to
	retail clients.